



ELECTRONIC PATHOLOGY REQUEST

Lab ID barcode

Step-by-step guide



You have had a telehealth consultation with your doctor and need pathology tests.



Your doctor has sent the request form to pathology by fax or email.



You will receive an SMS to your mobile phone to let you know that we have received your pathology request and to ask you to go to a collection centre.



Use the link in the SMS to open the electronic pathology request.



Your electronic pathology request contains a unique Lab ID for your tests.



Bring your mobile device to the collection centre to show the electronic pathology request to the collector.*



The collector will need the Lab ID to start the collection process.

*Please note: for non-smartphone users, you only need to show the SMS to the collector. To locate your nearest collection centre, visit our website.